



## **Community Coaches/Advocates for the Association for Services to Torture and Trauma Survivors (ASeTTS)**

### **Position Description**

#### **Who is ASeTTS?**

ASeTTS is a not-for-profit, non government organisation which provides treatment and support to people who have been tortured or traumatised by violent conflicts. Many of our clients are recent arrivals to Australia, although our services are available to all survivors whatever the length of their residence has been in Australia.

We run a volunteer program called 'Project Connect', which provides opportunities to volunteers to support our clients in their general resettlement process, and we are establishing a small Client Advocacy Service, aimed at helping clients specifically with visa applications for reunification and housing issues.

#### **What will Volunteering with ASeTTS Involve?**

**Community Coaches in Project Connect** provide practical assistance to individual clients with help such as transport and travel training, introducing them to appropriate services and activities in their new community, English practice, homework assistance and providing friendship, or by supporting group activities, such as our women's group, and youth groups.

**Client Advocates** are a new development aimed at addressing the identified problems our clients have with immigration and housing. ASeTTS aims to provide more comprehensive assistance to clients who are submitting visa applications for family reunification and provide support for housing problems. The Advocates will work with clients on a broad range of issues such as document translation, forms, legal support, housing searches, tenancy issues and housing applications.

#### **What support will be provided?**

Volunteers will attend an Orientation Session aimed at introducing them to ASeTTS and its volunteer program followed by a Training Workshop before being linked with a client or group, and will receive ongoing support from a caseworker once linked.

The UWA Equity and Diversity Committee will be a back up support for students undertaking this voluntary placement. They will be there to offer support when needed but not to provide students with legal advice or answers to law problem in their work.

#### **Skills required**

We need people with compassion for others and a desire to help them. You will not be required to be a legal expert, or to provide formal legal advice, but (especially for the Advocacy role) your legal background will be useful

## **Benefits**

- Working with a community service organisation
- ASeTTS will provide students involved with letters of recommendation if required

## **How to Apply?**

To apply for Project Connect or to be a Client Advocate, email the Asetts Volunteer Coordinator Jim Sharp at [volunteer@asetts.org.au](mailto:volunteer@asetts.org.au).

Email any queries about the position to [volunteer@asetts.org.au](mailto:volunteer@asetts.org.au) or phone 9227 2700.

See the Asetts website for further information: <http://www.asetts.org.au/referral-services/project-connect-volunteer-program/>